

OPERATIONS PORTAL

Drop Ship General Information

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Welcome to Neiman Marcus Drop Ship!

Neiman Marcus Group (NMG) strives to provide our customers with the very best shopping experience and assortment offering. In a continued effort to provide this service, NMG partners with the best brand partners to offer broader and specialized assortments through our Drop Ship Program. As part of this program, select brand partners ship directly to our customers. This collaborative and selective partnership allows both partners to benefit from increased assortment breadth, while improving sales and efficiencies.

We are dedicated to ensuring that our brand partners meet our standards from an operational and customer experience. We understand that this is a collaborative partnership and your success is an integral part of our success. We closely monitor brand partner performance and item productivity to ensure we keep our brand promise with our customers.

Please review attached Drop Ship Operations Manual for program requirements and specifications. For any questions, or interest in participating in the program, please reach out to us directly at DropShip@neimanmarcus.com.